

Monitoring Summary Record

Cambian Asperger Syndrome Services Limited

1-7023662298

Location / Core Service address

Pear Tree House
59 Richmond Wood Road
Queens Park
Bournemouth
BH8 9DQ

CQC continues to develop its approach to monitoring with a focus on safety, access and leadership.

We have reviewed the information and data made available to us about your service on 13/01/2021.

We consider that no further regulatory activity is indicated at this time. We reserve the right to keep this under review and it may be subject to change. Please note this is not an assessment for the purposes of section 46 of the Health and Social Care Act 2008.

This monitoring activity is part of our transitional regulatory approach and is not an inspection. Monitoring summary records are not inspection reports and are not published on our website. They are an account of our monitoring. We do not expect them to be shared publicly to give assurance on the quality of care you deliver.

You can [read about our transitional regulatory approach.](#)

This summary record outlines what we found as a result of our monitoring activity:

You told us systems and processes were in place to properly assess and manage risks to people's safety and wellbeing. People we spoke with confirmed that they felt they were safe in the support they received, and their risks were well managed. People told us staff wore the appropriate PPE when supporting them. You told us you ensured your IPC policy was up to date and met current guidelines and requirements.

You told us staff were fully trained in mental capacity assessments and best interest decision relating to consent. People told us they felt consulted and their consent was always gained before staff carried out any tasks.

People told us they were treated with dignity and respect. You told us how you monitored this through checks, observations and discussions. People told us staff were very kind and caring and supported them as they expected.

You told us there were enough skilled and dedicated staff to support people, who shared the providers values and ethos, which is monitored when working with staff, through training and supervision. You described how ensuring staff wellbeing is a priority. Staff told us they felt valued and very well supported.

You explained how you provide support during the Covid -19 restrictions, in ways that meet government guidance. You shared how you had involved people and their relatives when planning and introducing changes needed due to the pandemic, whilst ensuring people received person centred care. You regularly received feedback.

People told us they had no concerns with the service but knew how to complain if they needed to, and were confident they would be listened to and taken seriously.

Everyone we spoke with was complimentary of how Pear Tree House was run.

People and relatives were involved in decisions and described the service as being very personalised. One relative stated "Overall, we are really happy with how well X has settled into pear tree. He is obviously very happy there and he often tells us all that is going on. We have seen an absolute transformation in our son. He really has been thriving at his new placement and is beginning to once again believe that he has a future."