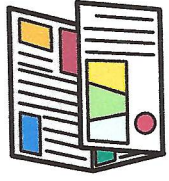
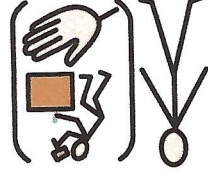


# Service User Guide



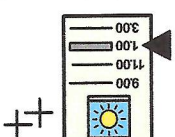
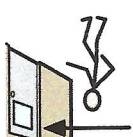
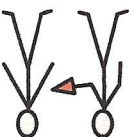
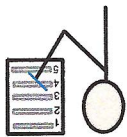
3 - 3  
 personal hygiene



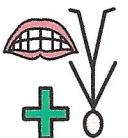
stay healthy



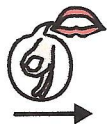
we - 2  
 register - 2  
 you - 2  
 must - 2  
 attend - 2  
 appointments - 2



2 - 2



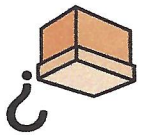
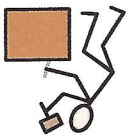
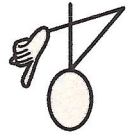
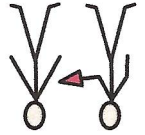
only - 1  
 allowed - 1  
 in - 1  
 smoking - 1  
 area - 1

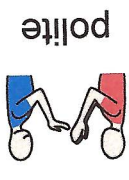


1 - 1



you - 1  
 must - 1  
 do - 1  
 what? - 1

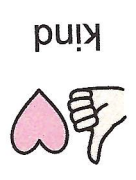




polite



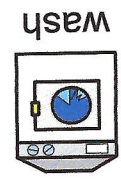
friendly



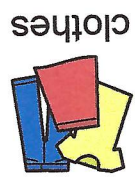
kind

4 -

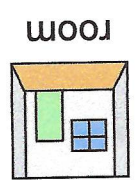
Behaviour



wash



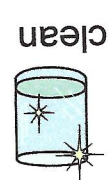
clothes



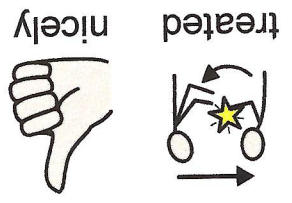
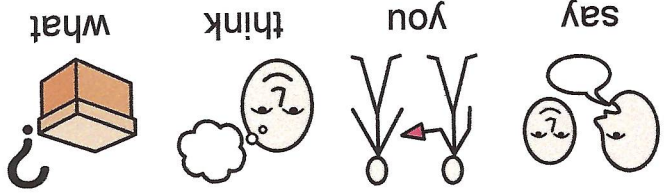
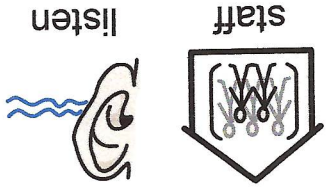
room



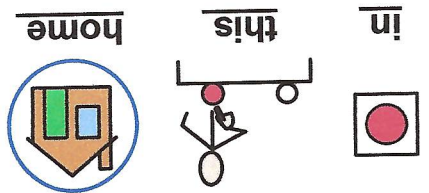
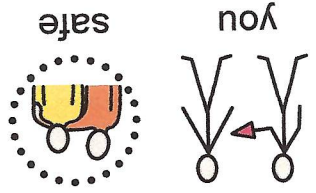
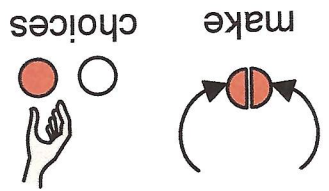
tidy



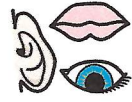
clean



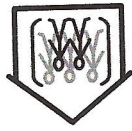
responsible



communication



-



staff

sign language



BSL

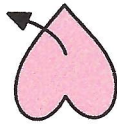
widgit



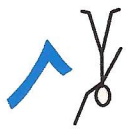
job



want?



can



staff



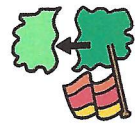
help



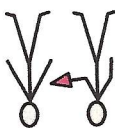
find



independence



you



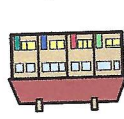
learn



money



housing



health



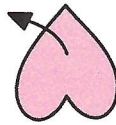
diet



pets



want?



responsible?



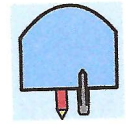
yes?



can



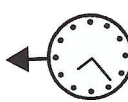
pocket



money



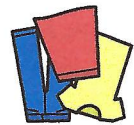
will



have



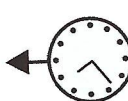
clothing



money



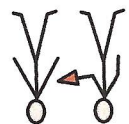
will



have



you



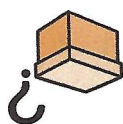
like



don't like



what?



chat



staff



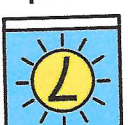
support



every



week



staff

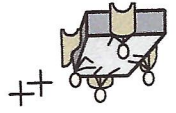


support



is

=



Meetings



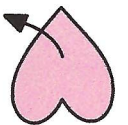
house



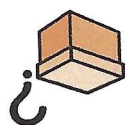
meeting



talk



want



what?



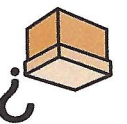
don't want?



what



like?



what



don't like?



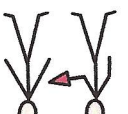
what?



staff



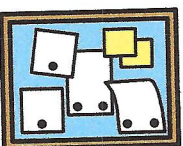
help



you



Fire



Notice



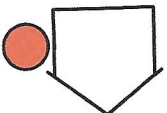
press



fire alarm



Go



outside



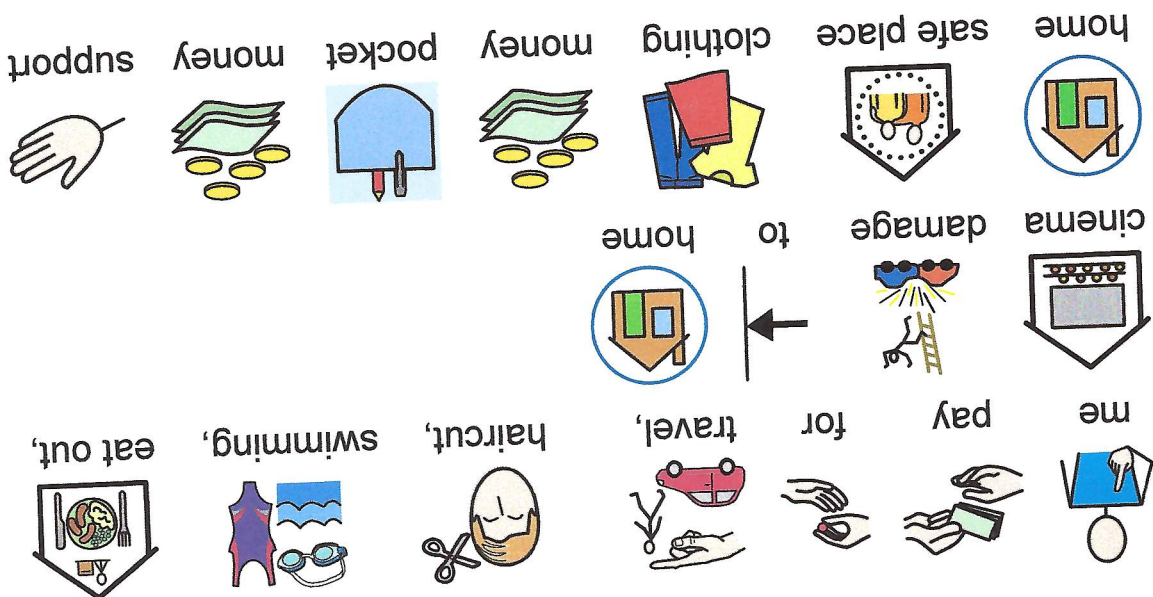
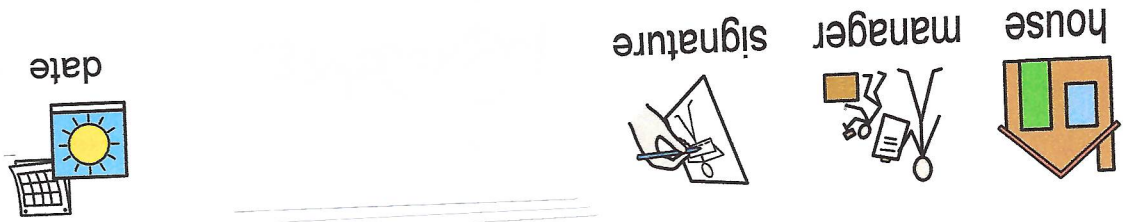
safe place



with



staff



WORKER

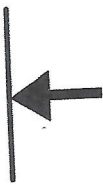
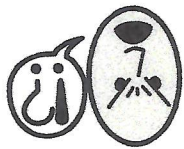


3)

complain

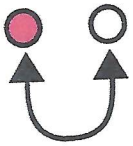
to

3



Cambian

or



SOCIAL

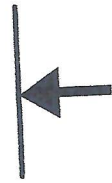


2)

complain

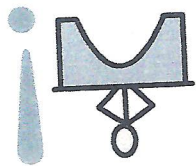
to

2



funding

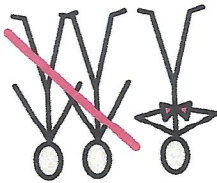
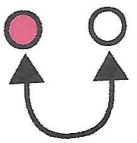
authority



or

independent

advocate

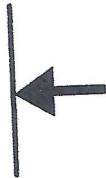
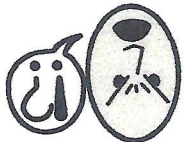


1)

complain

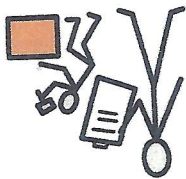
to

1



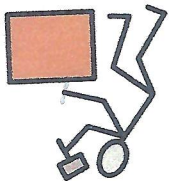
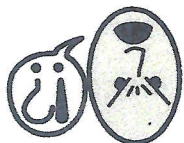
service provider

manager



Complaints

process:





Signed using BSL to Sarah Ann (Cam)

# Kimberley House

