

NHS Test & Trace App/ PHE tracing

NHS COVID-19 is a new contact-tracing app that has been designed and built by the NHS to help slow the spread of the coronavirus. If you'd like to install the app (it's entirely voluntary), you'll be helping to slow the transmission of the coronavirus.

- The app does **not** collect any of your *personal* data.
- Any information you choose to submit is protected at all times.
- Any information you submit is deleted once it is no longer needed to help manage the spread of coronavirus.

How does the app work?

- Once you've installed the app on your phone, it can detect (using Bluetooth) if other phones that are also running the app are nearby.
- Importantly, the app knows **how close** it has been to other phones running the app, and for **how long**. This allows the app to build up an idea of which of these phones owners are most at risk.



How does the Alert work?

- You must turn Blue-Tooth off when you arrive at work and don PPE following current guidelines. If you wear the correct PPE and follow infection control guidance, you should not contract the virus at work.
- If you report coronavirus symptoms, other users who you've been near may receive an alert in their app, telling them that they may have been exposed to coronavirus.
- They will **not** be told who reported symptoms or when the contact occurred. This protects your privacy.

If you have been in contact with someone who reports symptoms, you will receive an alert.

Tracing from Public Health England (PHE)

PHE are undertaking contact tracing to prevent the infection spreading further. Contact tracing is a fundamental part of outbreak control that's used by public health professionals around the world.

If a person tests positive for novel coronavirus, they speak to the patient to identify anyone who has had close contact with them during the time they are considered to be infectious and find these people as soon as possible. Once contacted, PHE can then give them the advice they need.

What do I do if I work in Health or Social Care?

As an employee in health and social care sector or an essential worker, you are entitled to get a test whether you are symptomatic or not. If you receive an alert, **inform your manager in the first instance who can assess the risk and assist you to access a testing facility.**

Your manager can discuss the latest Governmental guidelines with you regarding attendance at work, and should remain the first point of contact for any employee who is unsure they are fit for work. The link below provides details for managers when assessing risk.

<https://www.gov.uk/government/publications/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings>

For information on testing, visit the link below.

<https://www.gov.uk/guidance/coronavirus-covid-19-getting-tested#self-referral>

Important security!

- If NHS Test and Trace calls you by phone, this will be using a single phone number: 0300 0135 000
- They will not ask you to dial a premium rate number to speak to them (such as 09 or 087)
- The only website they will ask you to visit is <https://contact-tracing.phe.gov.uk>
- Contact tracers will not ask you to make any sort of payment or any details about your bank account.
- They will not ask you for any passwords, PINs or for your social media identities or log-in details.
- They will not ask you to download any software or hand over control of your PC.

- iOS - <https://www.apple.com/uk/ios/app-store/>
- Google play - <https://play.google.com/store>